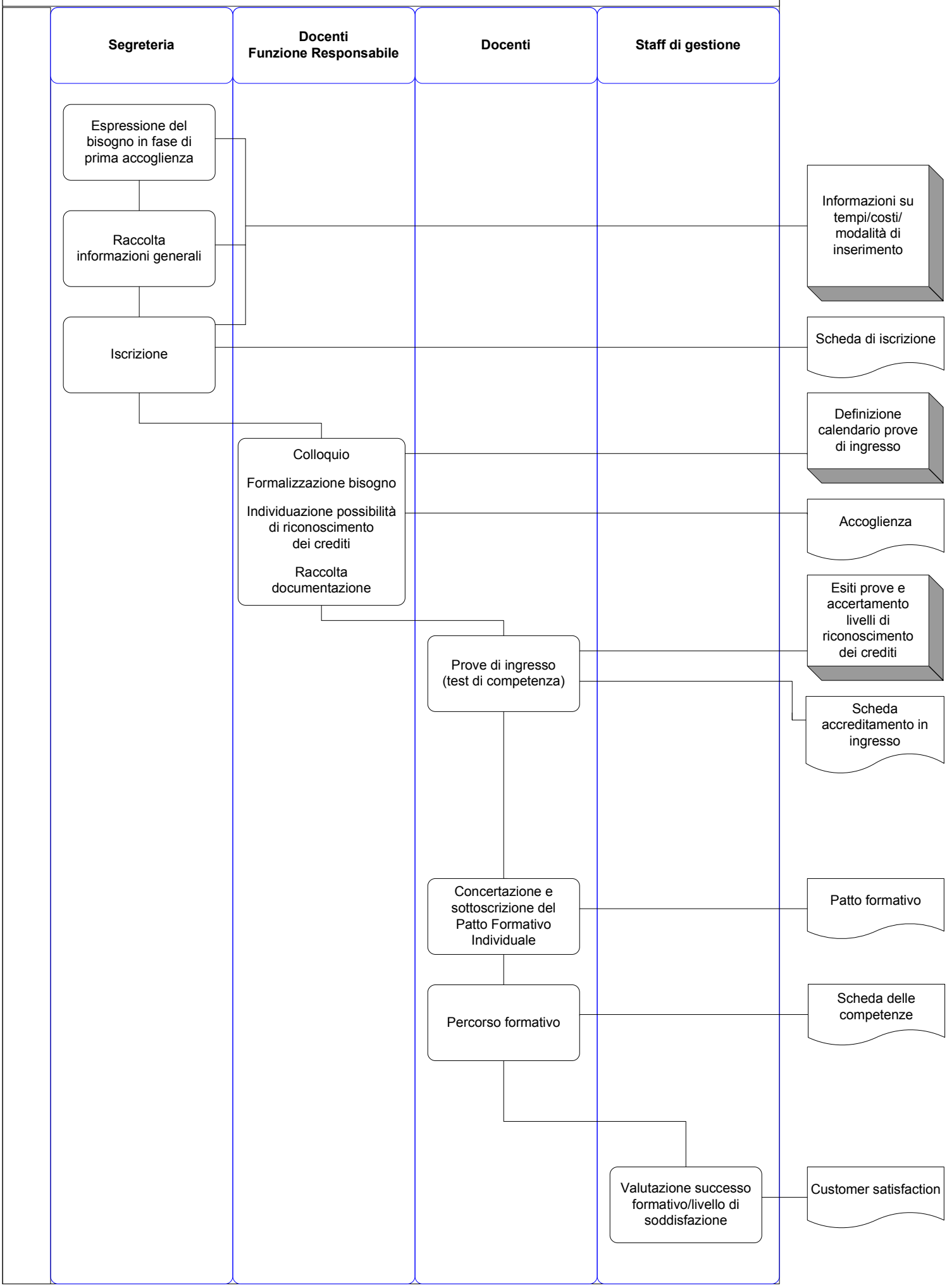Percorso Utente